

MyAstral Srl (hereinafter referred to as "we", "us", "our", "", <https://myastral.org> (hereinafter referred to as the "website")) is committed to protecting the privacy of the users of the website (including astrologers and clients, whether registered or not). Please read this privacy policy carefully to understand how the website will use the information you provide to the website. This Privacy Policy is published in accordance with Legislative Decree 196/2003 relating to the Data Protection Law, which requires the publication of the Privacy Policy for the collection, use, storage and transfer of sensitive personal data or information.

## **USER CONSENT**

This Privacy Policy, which may be updated/amended from time to time in our sole discretion or at your request, covers information collected from you in the form of personal identification data, contact details, birth data and any predictions made using the information provided, as well as how we use such information for the purposes of the Website. By accessing and using the Website, you acknowledge that you understand the terms and expressly consent to the privacy policy of this website, thereby consenting to the use of your personal data.

Use of the Website confirms that you have given your unconditional consent and accept the terms of this Privacy Policy regarding the collection, storage, use, processing and disclosure of your personal and other data, in accordance with this Privacy Policy.

This Privacy Policy should be read in conjunction with the respective Terms and Conditions provided on the Website.

## **COMMITMENT**

The Website is committed to protecting the privacy of all types of users who visit the platform, regardless of whether the user is a registered user or a simple visitor.

It is recommended that each user understands what types of personally identifiable information are collected. The Website uses personally identifiable information for certain predictions, however it is guaranteed that no direct or indirect use will be made of such information, revealed in the prediction for a member, except for the explicit purpose of communicating the stars and predictions to the user who discloses such information. It is also specified that the Website does not in any way sell or rent the information provided to the Website, but with the consent given as a result of using the site, My Astral is given the right to transfer the data, including for profiling purposes, to companies or people, including non-EU, who use them, for commercial purposes. The Website does not in any way undertake to guarantee the accuracy of the predictions provided by astrologers to any user. The Website makes no representations or warranties regarding the reliability of any recommendations made or suggested through the Website. It is further stated that the Website makes no representations or warranties regarding such service in any way.

## INFORMATION COLLECTED BY THE WEBSITE

**PERSONALLY IDENTIFIABLE DATA:** Information qualifies as personal when it identifies a specific end user. Such information is collected by the website during the following actions:

1. **Creating an account / Registration data:** When accessing the website, the user may be asked to create an account. Personal information that may be requested when creating an account includes, but is not limited to, full name, address, telephone number, email address, date of birth, gender, place of residence, photograph, any other element that falls within the definition of "sensitive personal data" in Legislative Decree 196/2003, relating to data protection laws, and any other details requested on the website during registration.  
All Users are hereby informed that the email address or phone number, along with a password or OTP code, are used for the purpose of protecting the User's profile and for the effective implementation of the personalized email and SMS services provided by the Website to the User. In the event that the User does not register, the Website may not be able to provide any service due to the unavailability of the User's personally identifiable information.
2. **Subscription:** When subscribing to a service through the Website, the personal information that may be requested includes, but is not limited to, sensitive personal information as per point 1 above, financial information, including bank details, credit or debit card details or other payment instrument data through a third party secure gateway, Internet Protocol (IP) address and any other information that a User may provide when subscribing to any service on the Website. Such information is kept strictly confidential.
3. **Log files, IP address and cookies:** The website collects information that is stored by your browser on your computer's hard drive, for example through cookies. It also automatically records general information about your computer's connection to the Internet, i.e. session data. The website may store temporary or permanent "cookies" on your computer. Cookies allow the web server to recognize your computer each time you return to the website, including the time and date of your visit, the page you viewed, the length of your visit, verification of your registration information or password, etc. Such cookies are usually only read by the server you installed and you can choose to block them on your computers. Please note that if cookies are disabled, you may not be able to use some of the website's features. The website uses cookies to personalize your experience on the website and to display an advertisement based on your preferences.

Some of the services provided by the Website may direct you to third-party platforms. Any information provided by the User on such platforms may be treated by them in accordance with the privacy policy formulated by such third party platforms. The Website, in this regard, fully disclaims any liability or claim that may arise from the use/abuse of such information shared by the User, to third parties or to persons unknown to the Website. The Website shall not be liable for the misuse of such information shared by the User or any third party.

We also collect details, including but not limited to feedback, comments, etc. of the Users that may be disclosed/communicated/mentioned in any article/blog, group/forum or other pages that the User may have access to while visiting the Website. For such information,

which is in the public domain and accessible to all Users and visitors of the Website, the User is advised to exercise his/her own discretion before disclosing it, as such information is subject to misuse.

4. Miscellaneous Activities: The Website may collect any other information whose disclosure is mandatory and may also receive any other information by email or other methods, including the contract, in relation to specific services used by the Website or any products purchased from the Website. Such information may not be entered into the User-Member Profile, but will be used exclusively to respond to the specific needs or concerns of the User.

**NON-PERSONALLY IDENTIFIABLE INFORMATION:** Information is classified as non-personal when the information collected does not identify a specific end user. Such information is collected when the user visits the Website, via cookies, etc. and includes, but is not limited to, the following:

1. URL (Uniform Resource Locator) of the website previously visited by the User before visiting this Website or the URL of the website that the User visits after visiting this Website.
2. Internet Service Provider / IP Address / Telecommunication Service Provider.
3. Type of browser used to access the Website.
4. Geographic Location

Such non-personally identifiable information is used by the Website for purposes such as, but not limited to, troubleshooting connection problems, administering the Website, analyzing trends, gathering demographic information, frequency of visits to the Website, average length of visits, pages viewed during a visit, compliance with applicable law and cooperation with law enforcement, etc.

The information is used to improve the content and performance of the Website, and the Website may share such information with third-party service providers and third-party advertisers to measure the overall effectiveness of online advertising, Website content and programming, and for other lawful purposes as necessary.

**you represent and confirm that the information you provide to the website is authentic, correct, updated and up to date. the website shall not be responsible for the authenticity of the information you provide. you will be personally responsible for and must indemnify the website for any breach of any provision.**

## **SECURITY MEASURES**

The security of the personal information provided by the User is fundamental to the Website and, in order to ensure the security of the information, the Website takes various measures, including physical and electronic security measures, to prevent unauthorized access to the information. The User's personal information is collected on a secure server. The payment data is entered into the Payment Gateway or Bank page via a secure SSL protocol. The data is transferred between the Bank page and the payment gateways in an encrypted manner. However, please note that no data transmission can be guaranteed to be completely secure.

Therefore, the User is advised to take precautions and avoid any sharing of the data provided on the Website, including the login data generated after registration. The Website is not responsible for the security or confidentiality of communications that the User sends over the Internet via email, etc.

#### **USE OF INFORMATION:**

The information collected by the Website may be used for any purpose permitted by applicable law and includes, but is not limited to, the following cases: -

1. To provide a personalized browsing experience. While ensuring the anonymity of the user, the personal information collected in Clause 1 "Personally identifiable information" may be used for research purposes, to improve marketing and promotional activities, to analyze usage, improve the Website content, product offerings and to customize the layout of the Website according to the needs of its Users.
2. The Website will use IP tracking data and cookie data only to facilitate the use of the Website and provide a personalized experience and any information of a sensitive nature will not be provided to third parties without the consent of the User.
3. All information (and copies thereof) collected by the Website, including, but not limited to, Personal Data, User Data and other information relating to your access to and use of the services offered by the Website, may be retained by the Website for as long as necessary, including, but not limited to, for purposes such as compliance with legal obligations, tax regulations and potential evidentiary purposes and for other reasonable purposes such as implementing, administering and managing your access to and use of our services or resolving any disputes.
4. To ensure a seamless experience on the Website and to ensure maximum benefit and comfort, the Website may use data collected through cookies, log files, device identifiers, location data and clear GIF information to: (a) remember information so that you do not have to re-enter it during your visit or the next time you visit the site; (b) provide you with personalized content and information, including advertisements; (c) provide and monitor the effectiveness of the Services offered by the Website; (d) monitor aggregate metrics such as total number of visitors, traffic, usage, and demographic patterns on the Website and its Services; (e) diagnose or resolve technology problems; and (f) plan and improve the Service.
5. The Website uses certain third-party analytics tools to measure traffic and usage trends on the Services. These tools collect information, of a non-personal or sensitive nature, sent from the User's device, including web pages visited, add-ons, and other information that helps the Website improve the Services. This information is collected from Users in the form of anonymized logs, so that it cannot reasonably be used to identify a particular individual User.

#### **CONFIDENTIALITY:**

The Website is committed to protecting all information provided by Users that may be considered confidential. Such confidential information, which must not be disclosed to the Website, is expressly

excluded from the definition of Personal Information and will not be collected/used. The User's confidential information will not be disclosed or shared by the Website, its employees, agents or third-party contractors, including experts, either orally or in writing, except in the following cases:

- When such confidential information must be shared in accordance with the law, including investigations, subpoenas, legal proceedings, etc.
- To protect and defend the rights or property of the Website

#### **MINORS' PRIVACY NOTICE:**

The Website requires that the User who visits and uses the services is over 18 years of age, however some information on the services is also accessible to minors under 18 years of age. Please note that the Website is not designed or intended to be used by children under the age of 13 and that no personally identifiable information from children under the age of 13 is knowingly collected. IF YOU ARE UNDER THE AGE OF 13, PLEASE DO NOT USE ANY OF THE SERVICES PROVIDED BY THE WEBSITE AT ANY TIME OR IN ANY MANNER. If the concerned parent becomes aware that information relating to a child under the age of 13 has been shared, he or she is asked to contact the Website immediately. We will take appropriate action and delete the data from the Website's systems.

#### **SECURITY:**

MyAstral.org respects the privacy of its users and adopts best practices to protect users' personal data, such as birth data, address, etc., as well as financial data such as credit or debit card transaction details. MyAstral.org uses the best encryption methodologies to ensure secure transactions and encourages our customers to use their credit/debit cards on the website with full confidence. In this way, we are committed to the safety of our users, making their experience with MyAstral.org absolutely safe and secure.

The processing does not involve automated decision-making.

#### **DISCLAIMER**

**the website is not responsible for any communication between the user and the third party website. the user is advised to read the privacy policy and other policies of the third parties on their websites and this website shall not be held liable for such use made solely because a link to the third-party website has been provided on this website's page.**

#### **CONSERVATION**

The data is retained until the user requests its deletion.

#### **CONTACTS**

The owner of the personal data processing is My Astral Srl – Legal representative pro tempore.

For any questions or comments regarding our privacy practices, you can contact us at the following addresses:

E-mail: [info@myastral.org](mailto:info@myastral.org)